

ESG Data

Category/Item	Scope			FY2015	FY2016	FY2017	FY2018	FY2019
	HTS	Domestic group	Overseas group					
Governance								
Corporate Governance								
Number of directors/female (persons)	●			7/1	8/1	8/2	8/2	8/2
Outside Director	●			6/0	6/1	6/2	6/2	6/2
Independent Officer	●			3/0	4/1	4/2	4/2	4/2
Number of executive officers/female (persons)	●			18/0	18/0	16/0	15/0	18/0
Compliance								
Number of compliance training conducted ※Includes e-learning for all employees of domestic group companies: number shown in ()	●	●		31(1)	39(1)	25(3)	24(9)	30(2)
Number of compliance meeting held	●	●	●	3	4	4	8	6
Number of whistle-blowing reports/consultations (cases)	●	●	●	17	19	17	42	44
Risk Management								
Areas which conducted BCP simulation trainings and number of attendees (persons)	●	●		Tokyo area 64	Total of Tokyo, Kansai, Chugoku, and Kyushu areas 55 ※Includes attendees via video conference system	Kyushu area 22 Saitama area 20	Kansai area 31	Kanto area 17 ※Trainings in Hokuriku area and at Hitachi Collabonext Transport System Co., Ltd., originally scheduled in March 2020 were postponed to FY2020 or later due to the spread of COVID-19
Overseas sites which conducted BCP Caravan and number of attendees (persons) ※Started from FY2017			●	-	-	China area 6 Thailand area 8	Indonesia area 23 ※Includes attendees via video conference system	- ※Postponed to FY2020 or later due to the spread of COVID-19
Information Security								
Number of attendees of information security training course (persons)	●	●	●	36,790	35,581	36,508	37,497	30,426
Rate of targeted threat emails for simulation trainings opened	●	●		4.2%	4.3%	8.0%	0.7%	5.0%
Number of sites which obtained third-party certifications for information security	●	●		ISO27001: 38 departments Privacy mark:5 group companies	ISO27001: 34 departments Privacy mark:13 group companies	ISMS: 35 departments Privacy mark:13 group companies	ISMS: 36 departments Privacy mark:13 group companies	ISMS: 36 departments Privacy mark:12 group companies
Number of sites which conducted information security audit	●	●		780	798	767	782	606
Intellectual Properties								
Number of patent applications	●	●	●	7	19	15	17	46
Number of patents held	●	●	●	40	28	27	31	49